

 Excellence  
Training Centre

# CRISIS MANAGEMENT & EMERGENCY RESPONSE

FOR THE OIL & GAS INDUSTRY



MARCH 25<sup>TH</sup>-29<sup>TH</sup>

IN DOHA  
QATAR

[WWW.EXCELLENCE.QA](http://WWW.EXCELLENCE.QA)

## **ERIC ROBERT DEMPSEY** **M.JOIFF G.I.FIRE.E.**

**Fire Safety Training Consultant**  
**Emergency Response Management**  
**Nebosh Certificated HSE Health & Safety Officer & 1st Aid Trainer/Assessor**  
**JOIFF Accredited Emergency Response - Fire Instructor/Confined Space & H2S Trainer**

A highly experienced former Senior Operational Fire Officer & Hazmat Safety Instructor with over 30 years experience training and leading fire teams at large incident. Commended several times for saving life and property at incidents with extensive experience of the OIL & Gas Industry with:

- 29 Years as a Fire Officer with Merseyside Fire & Rescue Service
- 3 Years as a Consultant Trainer with the Fire Service College
- 10 Years at a Major UK Petro-Chemical Industry Fire Station as a senior officer in charge of incidents
- Trained Oil/Gas Fire & Safety Officers in Kuwait and further training in the UK
- Worked in Libya as a HSE & Fire Supervisor and as a training officer in Amal
- Consultant HSE & Emergency Response Trainer to Total UK & Connoco
- JOIFF (Joint Oil Industry Fire & Safety Forum) Accredited Training Instructor in Emergency Response and Confined Space and PTW Systems delivering Internationally accredited training to Emergency Response Teams
- IFE & CIEH Accredited Fire Awareness & Fire Warden Trainer
- HSE (AID) Accredited 1st Aid Trainer
- Member IFL
- Certificated Hazmats/CABA/Confined Space & H2S Instructor
- Delivers Fire/Safety/HSE 1st Aid, Emergency Response Training around the UK to many clients and companies on a regular and consultancy basis including Total/Chevron/Connoco & Dove Oil Yemen
- Nebosh General Certificate

### **NATIONAL AWARDS**

General Service Medal - Army Service in Northern Ireland 1976

Queens Silver Jubilee medal 1977

Fire Service Long Service Good Conduct 1999

Queens Jubilee Medal 2003

Duke of Edinburgh Awards – Silver and Gold 1972/73

UK Veteran Medal 2017

# INTRODUCTION

## WHY CHOSE THIS COURSE/SEMINAR?

Emergency Response situations in the Oil & Gas Industry are fast moving, often dangerous and can be chaotic. To avoid this attendance on this course/seminar is essential.

The sheer range of potential incidents and emergencies that can disrupt or even stop production are increasing. If managed correctly then not all of these incidents will become critical or be classed as a crisis, but those that result in increased losses or put increased demand upon the organisation will have serious consequences for the company, the shareholders and stakeholders or the country itself badly damaging the reputation of all those involved in the response. This course/seminar will teach you that meeting this commitment involves more than just being fully prepared.

## THE COURSE/SEMINAR WILL FEATURE:

- Evaluation of the latest risks to the oil & gas industry
- Design of effective crisis management & emergency response strategies
- Communication strategies for modern systems & outlets
- Analysis and appraisal of industry case studies, table top – exercises with syndicate role playing
- Enhancement of risk and business impact analysis

## WHAT ARE THE GOALS?

- Understand the attributes between Incidents, Emergencies & Crisis Situations
- Develop methods of how to avoid unnecessary escalation & how to design command & control response to each scenario
- Learn how to enhance on-scene leadership capabilities and techniques
- Apply best practice in organizing Emergency Control Centers (ECC) Emergency Response Teams (ERT) and Crisis Management Teams (CRT) to assist the Forward Incident Control (FIC)
- Analyze the importance of human factor and the means to allocate duties with regards to psychological readiness, recourse allocation, deployment, discipline, leadership & welfare

## WHO IS THIS COURSE/SEMINAR FOR?

- Ministry or government regulators
- Fire, safety & security professionals
- Risk, marketing & Insurance professionals
- Designated Incident, emergency and crisis response professionals
- Line managers & supervisors wishing to appraise their comprehension of Emergency Response
- Other Emergency Response professionals

## HOW WILL THIS COURSE/SEMINAR BE PRESENTED?

This dynamic course presented by professionals with real world experience who are accredited to the highest industry standards and using a variety of proven adult vocational learning techniques to maximize understanding, comprehension and retention of the information presented. This course will enhance your leadership capabilities through assessment, syndicate role play, group discussions. You will enhance your Crisis Communication skills and develop team problem solving techniques and methods through various challenge.

The delegate will be given a full student manual with industry standard, audits, plans and checklists which are easily adapted to your own site specific needs and a full electronic Crisis Response Manual and a video of how to use it.

# AGENDA

## **DAY 1: HAZARD ACTION PREVENTION**

Introduction

Vulnerability Analysis

Risk Assessment of Hazardous Materials

Developing the Crisis Management Manual

## **DAY 2: CRISIS MANAGEMENT – CONTROL MODELS**

Command & Control Systems

Command and Control Systems

Crisis Management – Emergency Planning

## **DAY 3: WRITING THE EMERGENCY RESPONSE PLAN**

The Emergency Response Plan - Contents

Assessment of available resources

Implementation and Training

## **DAY 4: EMERGENCY ACTION PROCEDURES**

Response and Media

Emergency Action Procedures

Evacuation

Medical Emergencies

Fire or Explosion

Hazardous Materials

Environmental

## **DAY 5: EMERGENCY RESPONSE MODEL**

Media Relations / Recovery

Flixborough

Texas BP refinery

BIG Spring Refinery

## REGISTRATION FORM

Please complete this form and mail to: shaik@excellence.qa  
Call: +974 7771 7545

### Delegate Details

Ms:  Mrs:  Mr Surname .....  
Name .....  
Job Title .....  
Email .....

Ms:  Mrs:  Mr Surname .....  
Name .....  
Job Title .....  
Email .....

### Organization Details

Ms:  Mrs:  Mr Surname .....  
Contact .....  
Contact Detail .....  
Email .....  
City .....  
Country .....

Ms:  Mrs:  Mr Surname .....  
Phone .....  
Fax .....  
Address .....  
Nature Of Business .....  
Website .....

### Authorization

Signatory must be authorized on behalf of contracting organization:

**TRAINING FEE US\$ 4500**

Name .....  
Date .....  
Signature .....

\*Register Before 25th FEB

Booking is invalid without a signature  
Mode of Payment- Bank Transfer

## TERMS AND CONDITIONS

Payment terms: "Excellence Training Centre" requires full payment within 5 days after invoice has been processed and issued. "Excellence Training Centre" reserves the right to refuse entry to any client who has not paid the invoice amount. The registration fee includes: training documentation, admission to training sessions, lunches and refreshments. The registration fee does not include: travel, hotel accommodation, transfers or insurance.

Cancellation by client: All bookings carry a 100% liability after the booking has been made. There will be no refunds for cancellations received after the booking. If the client fails to attend the event, then the client shall not be entitled to a refund or a credit note.

Cancellation from "Excellence Training Centre": While every reasonable effort is made to adhere to the advertised program, "Excellence Training Centre" reserves the right to change the content, timing, trainer or venue should circumstances require. The event may be postponed or cancelled due to act of terrorism, war, extreme weather conditions, industrial action, acts of God or any event beyond our control. If such a situation arises we will endeavour to reschedule the event. However, "Excellence Training Centre" cannot be held responsible for any cost, damage or expenses which may be incurred by the customer/client as a consequence of the event being postponed or cancelled.

Fees includes: Documentation pack, Course sessions, Lunches and Refreshments.

# UPCOMING EVENTS



EMPOWERING THE  
**Women** WHO  
EMPOWER THE **World**

25TH & 26TH  
OF FEBRUARY

TO REGISTER  
CALL: +974 7771 7545



**SOCIAL MEDIA  
MARKETING**  
TRAINING IN PRACTICE

BY NICKY KRIEL

FEB 20-22  
2018

MILLENNIUM  
HOTEL DOHA



Excellence  
Training Centre

**FORENSIC ACCOUNTING  
AND FRAUD INVESTIGATION**

**DOHA, QATAR**

18TH-19TH  
FEBRUARY

TO REGISTER CALL: +974 7771 7545

## UPCOMING TRAININGS

Think Ahead **ACCA**

**CMA**<sup>®</sup>

Certified Management Accountant

**IQN** International  
Qualifications  
Network

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FOR THE OIL & GAS INDUSTRY

 **Excellence**

 **Training Centre**

## THE EXCELLENCE TRAINING CENTRE

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